I want to renew a book, so I’ll go to my Renew Items account.

I type my UNCGenie number, sometimes called my University ID #. And a password that I’ve made up for renewing books.

I see that I’m connected, so I’ll click Renew Items.

Success!

Sometimes I’ll see an error message. This usually happens if I’ve already renewed an item several times, or if I’m trying to renew things like DVDs that are never eligible for renewal.

If you need information that was not provided in this video, please Ask Us.