

11/18/08 Podcast Transcript: How do I ... Get Help from the Library?

<http://iminervapodcast.blogspot.com/2008/11/how-do-i-get-help-from-library.html>

Hi My name is Peggy and I am a student at UNCG. I also work in Jackson Library. You may have seen me sitting at the reference desk.. You know the reference desk – it's the place you can come to ask questions about all sorts of things in the library. We can help you with your research; tell you where to find books, articles, newspapers and all sorts of other services the library provides.

Suppose you have to write a paper using only peer reviewed journals or scholarly articles. We can help you find them. Do you need data for a business proposal? We can help you find it!. It is our job to meet your information needs.

But what if you are in your pajamas and it's cold outside and you don't want to come to the library? We have on line resources too. Just try us!

Start with the library home page. There are all sorts of things to click on there. It's always a good idea to check out the subject guides. Our specialty librarians have created these pages for your specific topic. Just click on your subject and you will find tons of important information in any discipline offered at UNCG. The subject librarians are even available for consultation. Just email them – the contact information right there. Also on the home page you will find links to the library catalog, virtual reference shelf, a list of databases, journal finder and library services to name a few. I could just go on and on.

The library also has a portal through Blackboard-Just click on Library Resources from your blackboard page and a whole world of information opens up.

If you can't find what you need alone, you can contact us by email or chat – we have AOL, MSN, YAHOO and gTalk. There is also an Ask Us widget on the library home page. Or you can send us a text message from your cell phone. We also have skype- a real live conference with a real live librarian. And don't forget, you can always pick up the phone and just call us.

Check out the library website. It's all there!